



Action Taken

Report 2022-23

(Based on Recommendations from Feedback Report 2022-23)

Sadhan Chandra Mahavidyalaya

Harindanga, Falta, South 24 Parganas

Feedback is a vital tool for assessing the success of Sadhan Chandra Mahavidyalaya and implementing necessary changes for its continuous development and wellness. By collecting and analyzing information from students, teachers, parents, alumni, and employers, we have identified key areas for improvement and taken appropriate actions based on their recommendations.

Our college regularly gathers feedback from various stakeholders and conducts thorough analyses to ensure that we address their concerns and suggestions effectively. For the academic year 2022-23, we have implemented several changes based on the feedback received.

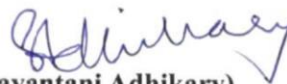
To enhance institutional infrastructure, we renovated classrooms, upgraded technical facilities, and improved campus amenities. We introduced new courses and co-curricular activities to enrich the curriculum and foster a holistic learning environment. Transparency and inclusivity were promoted through better communication channels, clear evaluation processes, and accessibility improvements.

Environmental beautification initiatives, such as tree plantation drives and the development of green spaces, have created a more pleasant and sustainable campus. Additionally, professional development programs for staff and faculty, along with recognition initiatives, have strengthened our community.

This report outlines the actions taken based on the feedback received during 2022-23, demonstrating our commitment to continuous improvement and stakeholder satisfaction at Sadhan Chandra Mahavidyalaya. By actively listening to and acting upon feedback, we strive to create a thriving educational environment for all.



(Dr. S. F. Haque)
Principal
Sadhan Chandra Mahavidyalaya
Principal
Sadhan Chandra Mahavidyalaya
Harindanga, Falta, South 24 Parganas



(Sayantani Adhikary)
Co-ordinator, IQAC
Sadhan Chandra Mahavidyalaya



Co-ordinator
Internal Quality Assurance Cell
Sadhan Chandra Mahavidyalaya

1. Action Taken as per student's feedback

Sadhan Chandra Mahavidyalaya is deeply committed to fostering a student-centric learning environment, as reflected in the actions taken based on student feedback for 2022-23. The enhancement of institutional infrastructure through classroom renovations, improved restrooms, and the addition of water coolers has significantly upgraded our campus facilities. We have modernized our technical infrastructure by establishing new computer systems in the library, enhancing campus-wide Wi-Fi, and installing multimedia projectors in classrooms.

Environmental beautification initiatives, including tree plantations and recycling programs, underscore our commitment to sustainability. Introducing new courses based on student interests and promoting inclusivity through accessible facilities and sensitivity training have enriched our educational offerings. Maintaining transparency with a clear evaluation process and fostering co-curricular activities have further strengthened our vibrant student community.

By evaluating class scheduling and continuously seeking feedback, we ensure an optimal learning experience. These collective efforts demonstrate our unwavering dedication to improving the educational environment and meeting the needs of our students. Here are the actions taken:

Sl No.	Recommendation of Students Feedback	Action – Taken
1	Enhance Institutional Infrastructure	<ul style="list-style-type: none">• Renovation of existing classroom facilities, including better seating arrangements and improved lighting.• Upgrading restrooms and common areas to ensure cleanliness and accessibility.• Installation of additional water coolers and purified drinking water stations across the campus.
2	Modernizing Technical Infrastructure	In response to the need for modernized technical infrastructure: <ul style="list-style-type: none">• New computer has been established in library with updated hardware and software.• Wi-Fi connectivity has been enhanced to cover the entire campus, ensuring seamless internet access for all students.• Multimedia projectors have been installed in several classrooms to support interactive learning.
3	Environmental Beautification	<ul style="list-style-type: none">• A campus-wide tree plantation drive has been initiated, involving students and faculty.• Garden areas have been developed and maintained.• Recycling bins have been placed at strategic locations to promote environmental sustainability.
4	Introduce New Courses	<i>To align with students' interests and evolving educational trends:</i> <ul style="list-style-type: none">• Surveys and discussions with students and faculty have been conducted to prioritize areas of interest.• Initial steps have been taken to introduce certificate course for students' skill development

5	Maintain Transparency	<p><i>To continue fostering trust through transparency:</i></p> <ul style="list-style-type: none"> • A clear and detailed outline of the internal evaluation process has been shared with students. • Regular workshops and seminars on evaluation criteria and grading systems have been conducted. • An online portal has been launched where students can track their academic progress and raise queries regarding evaluations.
6	Promote Inclusivity	<ul style="list-style-type: none"> • Ramps and elevators have been installed to ensure accessibility for students with disabilities. • Special seating arrangements and assistive devices have been provided in classrooms and labs. • Awareness programs and sensitivity training sessions for faculty and students have been organized to promote an inclusive environment.
7	Encourage Co-curricular Activities	<p><i>To foster a vibrant student community:</i></p> <ul style="list-style-type: none"> • Co-curricular activities, including sports, cultural events, has been developed and shared with students. • Funding and resources have been allocated to support student-led initiatives and events.
8	Evaluate Class Scheduling	<p><i>In response to suggestions for better class scheduling:</i></p> <ul style="list-style-type: none"> • A new class schedule has been implemented, with designated time slots for different courses. • Feedback on the new schedule is being actively collected to make further improvements. • Efforts are being made to ensure minimal clashes and optimal utilization of classroom space.

2. Action Taken as per teacher's feedback

In response to teachers' feedback for 2022-23, Sadhan Chandra Mahavidyalaya has taken significant steps to enhance communication, improve infrastructure, and foster a transparent and supportive environment. Regular meetings and newsletters now ensure clear communication of the college's goals and development opportunities. Workshops and seminars have been organized to align staff with the college's vision.

A comprehensive review of disciplinary policies has strengthened respect and discipline among students, with clear guidelines and a grievance committee in place. Infrastructure upgrades, including new furniture, improved lighting, enhanced ventilation, and accessibility improvements, address cleanliness and inclusivity concerns.

Transparent governance has been promoted through new communication channels and detailed reports on decision-making processes. Revamped feedback mechanisms and regular follow-up actions ensure continuous improvement and staff satisfaction.

Enhanced recognition programs, including peer nominations, celebrate staff achievements and contributions, boosting morale. These actions reflect our dedication to creating a positive and collaborative environment for all staff members. Here are the actions taken:

Sl No.	Recommendation of Students Feedback	Action – Taken
1	Enhanced Communication	<p><i>To ensure clear communication of the college's vision, objectives, and opportunities for staff development:</i></p> <ul style="list-style-type: none"> • Regular meetings and newsletters have been initiated to communicate the college's goals, objectives, and development opportunities to all staff members. • Workshops and seminars have been organized to align staff with the college's vision and objectives.
2	Strengthened Disciplinary Measures	<p>To foster a culture of respect and discipline among students</p> <ul style="list-style-type: none"> • A comprehensive review and update of the college's disciplinary policies have been conducted. • Clear guidelines and consequences for misconduct have been communicated to students and staff. • Grievance and anti-grievance committee have been established to address issues promptly and fairly, ensuring consistent enforcement of rules.
3	Improved Infrastructure	<p><i>To meet the diverse needs of stakeholders and address concerns about cleanliness and accessibility:</i></p> <ul style="list-style-type: none"> • Significant investments have been made in upgrading classroom facilities, including new furniture, improved lighting, and enhanced ventilation. • Efforts have been made to ensure cleanliness through the hiring of additional maintenance staff and implementing regular cleaning schedules. • Accessibility improvements, such as ramps and elevators, have been installed to ensure inclusivity for all students and staff.

4	Transparent Governance	<p>To enhance stakeholder trust and engagement through transparent governance:</p> <ul style="list-style-type: none"> • New communication channels, such as regular town hall meetings and an open-door policy, have been established to facilitate open dialogue between the administration and staff. • Detailed reports on decision-making processes and financial expenditures are now shared with all stakeholders to promote transparency. • A governance committee has been formed to oversee the implementation of these initiatives and ensure ongoing transparency.
5	Feedback Mechanism Enhancement	<p>To promote continuous improvement and staff satisfaction:</p> <ul style="list-style-type: none"> • Existing feedback mechanisms have been revamped to ensure they are user-friendly and effective in capturing valuable input from staff. • Regular feedback sessions and follow-up actions are conducted to ensure that the concerns and suggestions of staff are addressed promptly.
6	Recognition Programme	<p>To acknowledge and appreciate individual contributions and boost staff morale:</p> <ul style="list-style-type: none"> • The existing recognition programs have been enhanced to include a broader range of awards and acknowledgments. • Regular events and ceremonies are held to celebrate the achievements and contributions of staff members. • A peer recognition program has been introduced to allow staff members to nominate and recognize their colleagues for outstanding work.

3. Action Taken as per non-teaching staff's feedback:

In response to the feedback from non-teaching staff for 2022-23, Sadhan Chandra Mahavidyalaya has implemented several significant improvements. New communication channels, including an internal messaging system and a WhatsApp group, ensure efficient and transparent communication, fostering two-way dialogue between staff and management.

Professional development has been prioritized with new tailored training programs, regular skill-enhancing workshops, and an annual professional development plan. To support work-life balance, dedicated initiatives and monitoring teams have been established.

Grievance redressal mechanisms have been strengthened with clear reporting channels, a trained team, and regular reviews to ensure efficient resolution of issues. Recognition programs have been enhanced with formal events, peer recognition systems, and regular appreciation ceremonies, fostering a culture of mutual respect and appreciation. These actions demonstrate our commitment to creating a supportive and empowering environment for our non-teaching staff. Here are the actions taken:

Sl No	Recommendation of Students Feedback	Action – Taken
1	Communication Enhancement	<i>To improve internal communication processes:</i> <ul style="list-style-type: none">• New, efficient, and transparent communication channels have been implemented, including an internal messaging system.• A WhatsApp group with staff has been introduced to ensure continuous updates and feedback to facilitate two-way communication between staff and management, ensuring that concerns and suggestions are promptly addressed.
2	Professional Development	A thorough review of existing training programs led to the introduction of new, tailored programs for non-teaching staff, regular workshops for increasing work skill, and an annual professional development plan.
3	Work-life Balance Support	Introduce support programs, and establish a dedicated team to monitor and promote work-life balance initiatives for non-teaching staff.
4	Grievance Redressal Mechanisms	The organization has established clear channels for reporting grievances, formed a trained team, and conducted regular reviews to ensure efficient resolution of staff issues and systemic improvements.
5	Recognition of Contributions	Staff Recognition Enhancement <ul style="list-style-type: none">• Implementation of formal recognition programs.• Regular appreciation events and ceremonies.• Introduction of peer recognition system.• Fosters appreciation and mutual respect culture.

4. Action Taken as per alumni's feedback:

In response to alumni feedback, Sadhan Chandra Mahavidyalaya has made significant strides in enhancing the curriculum, infrastructure, and alumni engagement. The curriculum now includes life skills, transferable skills, and contemporary topics such as sustainability and digital transformation. Infrastructure improvements encompass upgraded classrooms, laboratories, libraries, and recreational areas. Enhanced alumni engagement initiatives include regular updates, reunions, and a structured feedback mechanism. A dedicated team ensures continuous communication and responsiveness to alumni concerns. These actions reflect our commitment to leveraging alumni insights to enrich the educational experience and foster a supportive, forward-thinking academic environment. Here are the actions taken:

Sl No	Recommendation of Students Feedback	Action – Taken
1	Curriculum Enrichment	The curriculum has been updated to include life skills, transferable skills, and gender equality, along with contemporary topics like sustainability and digital transformation, to ensure relevance and understanding among students.
2	Infrastructure Development	To enhance facilities for teaching, learning, and extra-curricular activities: <ul style="list-style-type: none"> • Significant investments have been made to upgrade classroom facilities, including the installation of modern teaching aids and improved seating arrangements. • Laboratories and libraries have been updated with new equipment and resources to support advanced learning and research. • Recreational areas and sports facilities have been enhanced to promote a balanced and holistic campus experience. • Specific areas with lower satisfaction ratings, such as restrooms and common areas, have been prioritized for immediate improvements.
3	Alumni Engagement Initiatives	<ul style="list-style-type: none"> • Regular communication channels established for alumni updates. • Organized alumni reunions and networking events. • Continuous feedback mechanism for student feedback.
4	Continuous Feedback Mechanism	<i>To regularly solicit input from alumni and demonstrate responsiveness to their concerns:</i> <ul style="list-style-type: none"> • Established regular and structured feedback mechanism for alumni input on college operations. • Formatted dedicated alumni relations team to address concerns and suggestions. • Shared regular reports on feedback and actions taken to demonstrate commitment to satisfaction and improvement. • Actions reflect dedication to addressing alumni feedback and enhancing educational experience.

5. Action Taken as per Governing Body member's feedback:

In response to feedback from the Governing Body members, significant strides have been made across several key areas. Infrastructure has been enhanced with modernized facilities and accessibility features, fostering an improved learning environment. Enhanced communication channels now ensure that faculty and Governing Body members remain aligned and responsive. Financial management has been bolstered through rigorous audits and transparent budgeting practices, promoting efficiency and accountability. Lastly, a strategic planning committee is driving institutional quality enhancements and accreditation efforts. These actions reflect our commitment to continuous improvement and responsiveness to stakeholder needs, ensuring a thriving and forward-looking educational environment. Here are the actions taken:

Sl. No	Recommendation of Students Feedback	Action – Taken
1	Infrastructure Enhancement	<p><i>To address identified deficiencies and create a conducive learning environment:</i></p> <ul style="list-style-type: none"> • Significant resources have been allocated to upgrade classroom facilities, including new furniture, enhanced lighting, and improved ventilation. • Renovations have been undertaken in key areas and common areas to ensure they meet modern standards. • Accessibility features, including ramps and elevators, have been installed to support an inclusive environment for all students and staff.
2	Enhanced Communication	<p><i>To ensure timely dissemination of information between faculty and Governing Body Members:</i></p> <ul style="list-style-type: none"> • Regular meetings between faculty and Governing Body Members have been scheduled to facilitate open communication and address any concerns promptly. • Feedback mechanisms have been established to allow faculty to provide input on decisions and initiatives directly to the Governing Body.
3	Financial Management Review	<p><i>To ensure efficiency, transparency, and optimal resource utilization in financial management:</i></p> <ul style="list-style-type: none"> • A comprehensive audit of financial management practices was conducted, leading to the implementation of improved accounting and reporting procedures. • Transparent budgeting processes have been established, with regular financial reports shared with stakeholders to ensure accountability. • Cost-saving measures and efficient resource allocation strategies have been implemented to optimize financial management without compromising on quality.
4	Strategic Planning and Quality Enhancement	<p>Institutional Quality Enhancement Strategy</p> <ul style="list-style-type: none"> • Formation of strategic planning committee for comprehensive strategic plan development. • Regular stakeholder consultations to align objectives with needs and expectations. • Prioritization of accreditation and certification processes to enhance institution's reputation and high standards adherence.

6. Action Taken as per parent's feedback

Sadhan Chandra Mahavidyalaya's dedication to excellence is evident in our response to 2022-23 parent feedback. To boost punctuality and discipline, we introduced a faculty tracking system, held professional conduct workshops, and reinforced the student code of conduct. Curriculum enhancements now include experiential learning through internships and projects, along with advanced programs in AI and environmental sustainability. Infrastructure improvements feature modernized classrooms, updated lighting and ventilation, and enhanced technical and library resources. Additionally, a beautification plan has created a more inviting campus with new gardens and seating areas. These initiatives reflect our commitment to addressing concerns and enhancing the educational environment. Here are the actions taken:

Sl No.	Recommendation of Students Feedback	Action – Taken
1	Punctuality and Discipline	<p><i>To reinforce teacher punctuality and discipline:</i></p> <ul style="list-style-type: none"> • A new attendance and punctuality tracking system has been implemented for faculty members. • Regular workshops on discipline and professional conduct have been conducted for teachers. • A code of conduct for students has been reinforced, emphasizing punctuality and discipline within the campus. • Regular monitoring and evaluations ensure adherence to the established rules and regulations.
2	Curriculum Enhancement	<p>In response to the need for curriculum enhancement:</p> <ul style="list-style-type: none"> • Experiential learning opportunities, such as internships, field trips, and practical projects, have been integrated into the curriculum. • Advanced programs and workshops on contemporary topics like artificial intelligence, entrepreneurship, and environmental sustainability have been offered to provide diverse educational pathways.
3	Infrastructure Upgrades	<p>Prioritizing infrastructure upgrades:</p> <ul style="list-style-type: none"> • Classroom facilities have been modernized with new furniture, better lighting, and improved ventilation. • Technical infrastructure, including computer labs and internet facilities, has been upgraded to support modern educational needs. • Library facilities have been enhanced with new books, digital resources, and extended operating hours. • Beautification Initiatives
4	Beautification Initiatives	<p><i>To create a more pleasant and inspiring campus atmosphere:</i></p> <ul style="list-style-type: none"> • A comprehensive beautification plan has been implemented, focusing on landscaping and greening the campus. • Additional gardens and green spaces have been developed, including seating areas for students. • Regular maintenance and cleaning schedules have been established to ensure the campus remains attractive and welcoming.

Conclusion

Sadhan Chandra Mahavidyalaya's commitment to enhancing the educational experience is evident in the actions taken in response to feedback from students, teachers, non-teaching staff, alumni, Governing Body members, and parents for 2022-23. We have significantly upgraded campus infrastructure with modernized classrooms, improved technical resources, and sustainability initiatives such as tree plantations and recycling programs. Enhanced communication channels, professional development, and refined grievance redressal mechanisms have been established to support and engage staff effectively.

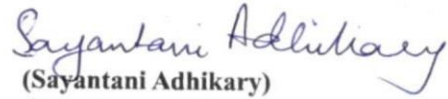
Curriculum improvements now include advanced programs in AI and environmental sustainability, along with experiential learning opportunities like internships. Faculty punctuality and discipline have been reinforced through a new tracking system and conduct workshops. The campus has been beautified with new gardens and seating areas, creating a more inviting environment.

These comprehensive actions reflect our dedication to addressing feedback and continuously improving the educational environment, ensuring a dynamic and responsive institution for all stakeholders.



(Dr. S. F. Haque)
Principal
Sadhan Chandra Mahavidyalaya

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Sadhan Chandra Mahavidyalaya
Hortidanga, Fatta, South 24 Parganas



(Sayantani Adhikary)
Co-ordinator, IQAC
Sadhan Chandra Mahavidyalaya

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